نجاح 213 · najah213.com

Soudani Med Torki High school ***Date:March,2018***

Level: 3rd year SC-Exp classes ***Duration: 02H***

SECOND TERM ENGLISH EXAMINATION

PART ONE: Reading

43 Railway Cuttings
Birmingham
1st July 1989

The Managing Director
Club20-30 Holidays
26 Spratt Street
London W3

Dear Sir,

I'm writing to *complain* about a Club 20-30 holiday I went at the Karameli between 14th and 28th June. *According* to your brochure, accommodation was *supposed* to be in a small villa *however*, when I got to Karameli, I was taken to a modern hotel a mile *from* the sea. *Even though* ***it*** had just been built, there were cracks everywhere and it looked *as if* it was going to fall down. The walls were paper thin and you *could* hear everything from the neighbouring rooms.

To make *matters* worse, there were only two other young people in the hotel and they were *both* men. The hotel had been taken over by a package tour of old age pensioners who insisted on playing bingo in the discotheque every evening. Where was the "nightlife" I had *been* promised?

On *top* of everything, when I mentioned my *complaints* to your company representative, she was extremely rude to me. She only reappeared at the end of my stay and became abusive when I *refused* to give her a tip.

You can imagine *how* upset I am at having spent a considerable amount of money *on* this holiday. In fact, I expect a full refund plus compensation for the inconvenience and discomfort I suffered. I trust you *will* give this matter your immediate attention.

I look forward to *receiving* a satisfactory reply by return of post. If ***I*** do not receive satisfaction, I am going to write to the TV programme" Value for money" and expose you operation.

Yours *faithfully*

Peter Carr

1-Chose the letter that best completes the sentences

A-The passage above is a- a report b- an extract from the net c- a letter

B-The aim of the passage is to a- inform b- argue c- complain

2-Are the following statements true or false:

a-The write is complaining about a holiday.

b-The hotel was next to the sea.

c-The hotel was full of people

d-The secretary was very polite

3- ***Answer the following questions according to the text***:

a-was the hotel really next to the sea as the brochure stated?

b-How was the company representative?

c-What does Mr Carr expect from the hotel owner?

4-What /who do the underlined words refer to in the text?

It (§ 1) , I(§5)

فروض واختبارات مع الحلول لكل المستويات — مجاناً
najah213.com

najah213.com · نجاح 213

Text exploration

1-Find in the text words opposites in meaning to:

a-old (2) ,angry (§4)

2- Complete the chart as shown in the example.

	verb	Noun	adjective
Example	***To organize***	***organization***	***organized***
	.....	advertisement	.....
	To prepare	.....	.....
	.....	entertainment	.....

3-Rewrite sentence "B " using the connectors provided".

1. A- Poor people can't buy what they want because goods are expensive. **(Therefore)**

   B- .....

2. A-If the government bans advertisement , children will eat healthy food (**Unless).**

   B- .....

3. A- Children eat too much junk food. Consequently, they develop serious diseases. **(Because of)**

   B- .....

4-Classify the following words according to their number of syllables:

Satisfaction - Complain -young -attention -

1syll	2sylls	3sylls	4sylls

Part Two: Written Expression **(05 points)**

*Write a paragraph of about **12 lines** on one of the following topics*

Topic One:

Last Wednesday ,you went to the LG expedition and bought a nice Tab .Unfortunately when you went home ,all the instructions were written in Chinese.

Write a letter in which you complain about the problem asking for change or refund.

Respect all the elements of a formal letter

Topic two :

Do you think are that advertisements are good or harmful? Give your reasons

Best wishes of a goooooood luck

فروض واختبارات مع الحلول لكل المستويات — مجاناً
najah213.com